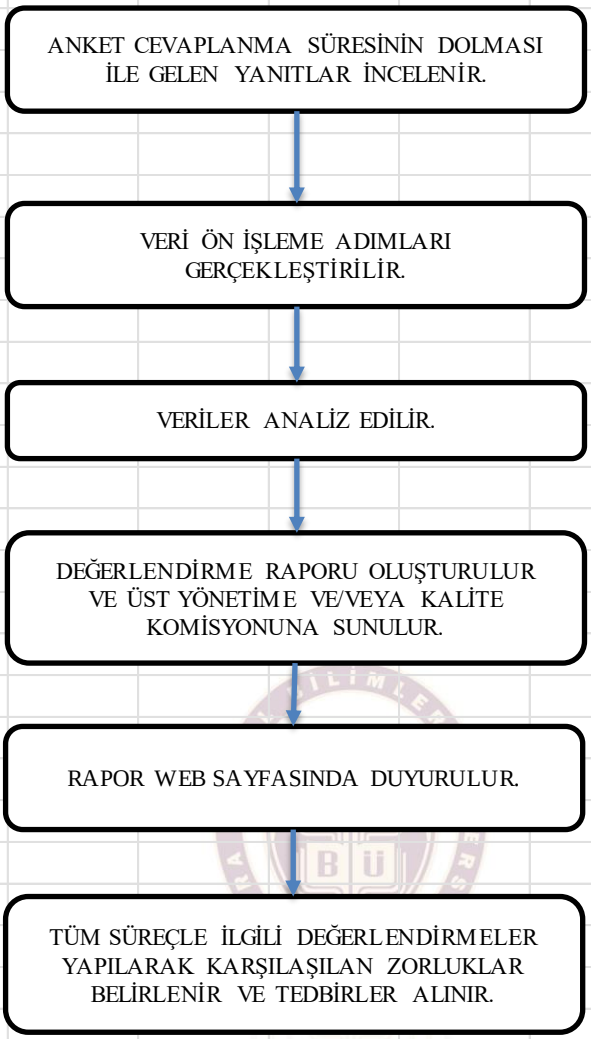# ANKET DEĞERLENDİRME RAPORUNUN HAZIRLANMASI İŞ AKIŞ ŞEMASI