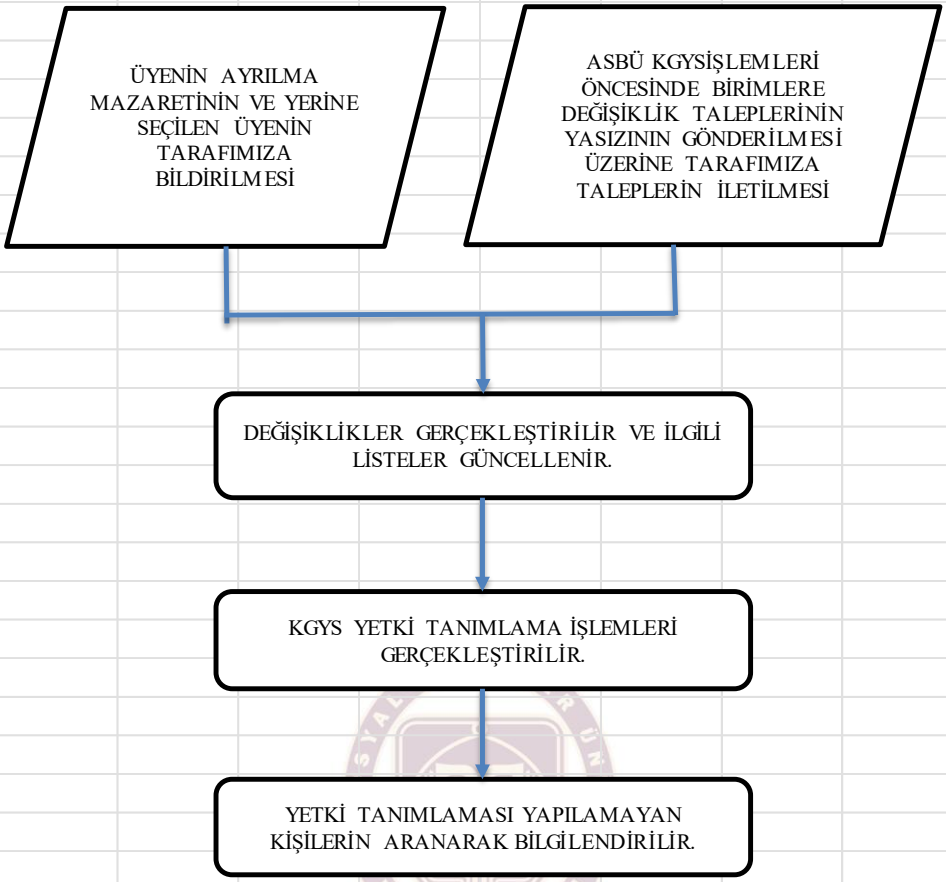BİRİM KALİTE ELÇİLERİNİN, SORUMLULARININ DEĞİŞİKLİĞİ İŞ AKIŞ ŞEMASI